## D-Link



PowerLine AV 500 Wireless AC600 Extender

## Preface

D-Link reserves the right to revise this publication and to make changes in the content hereof without obligation to notify any person or organization of such revisions or changes.

## Manual Revisions

| Revision | Date | Description |
| :---: | :---: | :--- |
| 1.0 | $10 / 17 / 2014$ | •Initial release for A1 version |

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This purpose of this product is to create a constant network connection for your devices. As such, it does not have a standby mode or use a power management mode. If you wish to power down this product, please simply unplug it from the power outlet.

## Power Usage

This device is an Energy Related Product (ErP) with High Network Availability (HiNA), and automatically switches to a power-saving Network Standby mode within 1 minute of no packets being transmitted. If it is not needed during certain periods of time, it can be unplugged to save energy. Network Standby mode: 4.27W

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# Product Overview Package Contents 



D-Link DHP-W312AV PowerLine AV 500 Wireless AC600 Extender

CAT5 Ethernet Cable

Wi-Fi Configuration Card

Product Warranty

Quick Installation Guide

## System Requirements

## Network Requirements

- IEEE $802.11 \mathrm{ac}, 802.11 \mathrm{n}$ or 802.11 g
- 10/100 Ethernet clients


## Browser Requirements

- Internet Explorer 7.0 or higher
- Firefox 3.5 or higher
- Safari 4.0 or higher
- Chrome 8.0 or higher


## Introduction

The DHP-W312AV allows you to connect both wired and wireless computers, high-definition TVs, networking devices, and gaming consoles using the most pervasive medium in your home - the electrical wiring. Share Internet connections and experience smooth file transfers, streaming multimedia, online gaming and more. The PowerLine AV 500 Wireless AC600 Extender features easy plug-and-play installation and can be connected to any Ethernet-enabled device.

The PowerLine AV 500 Wireless AC600 Extender incorporates the latest technology to improve on the AV technology's data speeds over a home's existing electrical wiring. This fast transmission speed provides ample bandwidth suitable for streaming high-quality video HDTV signals while simultaneously providing high-speed Internet access throughout the home. With Quality of Service (QoS) support, the performance of applications which require real-time communication, such as VoIP phonecalls and multiplayer online games, will not be compromised even while streaming Internet TV and music.

## Data Transmission Over electrical Wiring

The D-Link DHP-W312AV PowerLine AV 500 Wireless AC600 Extender, compliant with the HomePlug AV standard, uses your home's existing electrical wiring ${ }^{1}$ to create a network or extend your existing network. It turns every power outlet into a potential network connection to access digital media devices, game consoles, print servers, computers, and network storage devices throughout your home. Additionally, Wireless N provides high speed transfers without the need for unsightly network cables.

## Faster Wireless Speeds \& Wider Operational Range

The Wireless AC technology incorporated into the DHP-W312AV offers increased speed and range beyond standard 802.11n technology. Initial wireless setup can be accomplished quickly, thanks to a convenient setup wizard. When connecting your device to the DHP-W312AV you can select between either a 2.4 Ghz or 5 Ghz networks. 5 Ghz is better suited for devices that require bandwidth intensive, high speed internet like when streaming movies to your computer or for when playing online games. 2.4 Ghz has a better range than 5 Ghz but is more suitable ordinary devices that don't require high speed internet.

## Ideal For Bandwidth-Intensive Applications

The DHP-W312AV is capable of delivering Powerline AV data transfer rates even higher than the old AV standard. This rapid transmission speed makes it ideal for bandwidth-intensive applications, guaranteeing smooth HD video streaming, clear VoIP calls, and lag-free online gaming experiences. In addition, it prioritizes Internet traffic, ensuring that multimedia applications do not experience glitches while web surfing and downloads are in progress. This device provides ample network bandwidth, enabling digital home consumers to tap into existing electrical wiring for high-quality multimedia streaming.

## Convenient Setup and Secure Operation

The DHP-W312AV plugs directly into a power outlet, and does not require any additional cables. Extend your home network by connecting multiple devices in the farthest corners of your home via Ethernet cable or Wireless AC. For convenient setup, wired or wireless encryption keys can be quickly configured with the push of a button on side of the device. The adapter implements 128 -bit AES data encryption to protect the network from unauthorized wiretapping. With hassle-free plug and play installation, the DHP-W312AV is an ideal solution to create a wall-to-wall home network.

 strip with a surge protector may adversely affect the performance of this product. For best results, plug the adapter directly into a wall outlet.

## Hardware Overview <br> Connections



| $\mathbf{1}$ | Internet Port | Connect your device's Internet cable here. |
| :---: | :--- | :--- |
| $\mathbf{2}$ | Reset | Push this button to reset the DHP-W312AV. |
| $\mathbf{3}$ | Common Connect Button <br> (WPS/Simple Connect Button) | Press this button to connect other Powerline devices in your home or to pair with <br> other WPS capable wireless devices. |

## Hardware Overview <br> Top



1 ON/OFF
Turns the device ON or OFF

## Hardware Overview

## LEDs



| $\mathbf{1}$ | Power LED | A solid light indicates a proper connection to the power supply. A blinking light indicates it is in <br> sleep mode or seeking a Powerline connection. |
| :---: | :---: | :--- |
| $\mathbf{2}$ | Powerline LED | A solid light indicates that a Powerline connection is established. |
| $\mathbf{3}$ | Ethernet LED | A solid light indicates a connection to an Ethernet-enabled device. |

## Hardware Installation

Note: A minimum of two Powerline devices (your DHP-W312AV and another pre-existing device) are required to create a Powerline network.

## Power

Plug the DHP-W312AV into an AC wall outlet where you want to extend your network. The Power LED on the DHP-W312AV will turn on to indicate it is receiving power. This may take up to 60 seconds.

## Plug in the Ethernet Cable

Connect one end of the supplied CAT5 Ethernet cable to the Ethernet port on the DHP-W312AV and the other end of the cable to the device's Ethernet interface.

## Connect to Existing Network

Press the Common Connect Button or Simple Connect Button on the existing Powerline AV device for 3 seconds. Then, press the Common Connect Button on the DHP-W312AV PowerLine AV 500 Wireless AC600 Extender for 3 seconds. This must be done within two minutes after pressing the Simple Connect Button on the first device. The Powerline devices will then reboot. Read the Wi-Fi advice on the next page, and continue to Configuration.

Note: Network connectivity is confirmed when the Powerline LEDs indicators on both Powerline devices are steadily lit. This will indicate that your network is now secure.


## Wireless Installation Considerations

The DHP-W312AV lets you access your network using a wireless connection from anywhere within the operating range of your wireless network. Keep in mind that the number, thickness and location of walls, ceilings, or other objects that the wireless signals must pass through may limit the range. Typical ranges vary depending on the types of materials and background RF (radio frequency) noise in your home or business. The key to maximizing wireless range is to follow these basic guidelines:

1. Keep the number of walls and ceilings between the DHP-W312AV and other network devices to a minimum. Each wall or ceiling can reduce your adapter's range by 3-90 feet (1-30 meters.) Position your devices so that the number of walls or ceilings is minimized.
2. Be aware of the direct line between network devices. A wall that is 1.5 feet thick (. 5 meters) at a 45 -degree angle appears to be almost 3 feet ( 1 meter) thick. At a 2-degree angle it looks over 42 feet ( 14 meters) thick! Position devices so that the signal will travel straight through a wall or ceiling (instead of at an angle) for better reception.
3. Building materials make a difference. A solid metal door or aluminum studs may have a negative effect on range. Try to position the wireless DHP-W312AV and computers so that the signal passes through drywall or open doorways. Materials and objects such as glass, steel, metal, walls with insulation, water (fish tanks), mirrors, file cabinets, brick, and concrete will degrade your wireless signal.
4. Keep your product away (at least 3-6 feet or 1-2 meters) from electrical devices or appliances that generate RF noise.
5. If you are using 2.4 GHz cordless phones or wireless products such as ceiling fans, lights, and home security systems, your wireless connection may degrade dramatically or drop completely. Make sure your 2.4 GHz phone base is as far away from your wireless devices as possible. The base transmits a signal even if the phone is not in use.
6. If you intend on using the 5 GHz network to connect the DHP-W312AV be aware that the network range does not reach as far as 2.4 GHz . However, devices such as 2.4 GHz cordless phones don't interfere with devices connected to the 5 GHz network and as a result you have faster internet speeds.

## Powerline Installation Considerations

Plan the location of your Powerline devices:

1. Connect Powerline devices to electrical outlets that are not controlled by a wall switch to avoid accidentally turning off power to the device.
2. Do not connect the Powerline devices to an extension cord, surge protector, or power strip as this might prevent it from working correctly, or negatively impact network performance.
3. Avoid using the Powerline devices in an electrical outlet that is located near an appliance that uses a lot of power, such as a washer or dryer, or a refrigerator. This may prevent the adapter from working correctly, or negatively impact network performance.
4. Verify that your Powerline devices are electrically rated to operate with the power
 available in your location.
5. To help prevent against electrical shock, be sure to plug the power cables into properly grounded electrical outlets.

## Safety

## Please read all of the safety and operating instructions before using your device:

1. Do not open the device or attempt to repair or service the device.
2. Ensure that the device is plugged into the wall in a vertical position.
3. Use the device in a dry location, and avoid placing it in humid environments.
4. Do not submerge the device in liquid or attempt to clean it with liquids or solvents. To clean the device, disconnect it from the power outlet and use a damp towel.
5. Keep the device out of direct sunlight.
6. Do not cover or block the vents on the device.
7. Make sure that the device has adequate room for ventilation.
8. Avoid placing the device near a heater or radiator.

## Configuration Setup

If you wish to change the default settings or optimize the performance of the DHP-W312AV, you may use the web-based configuration utility.

To access the configuration utility, open a web browser such as Internet Explorer and enter either http://dlinkap.local. (this is on the Wi-Fi Configuration Card) or http://192.168.0.50 in the address field.

By default, Admin will be the User Name . Leave the password blank.
If you receive a "Page Cannot be Displayed" error, please refer to "Troubleshooting" on page 53 for assistance.

You will automatically proceed to the Setup heading after logging in.

e http://dlinkap
Eile Edit View Favvorites Iools Help

## Hybrid Link Setup

Use the wizard's on-screen instructions to conveniently set up your network if you have not yet. You can also manually configure your network. Wi-Fi settings are covered at "Wireless Settings" on page 17 and Powerline settings are at "PLC Settings" on page 21.


## Wireless Settings

The DHP-W312AV lets you customize your wireless settings for your access point. By setting up the SSID and password for both your 2.4GHz and 5 GHz network, you can connect devices to either network. 5 GHz is suitable to devices closer to your router that require high speed internet such as a computer streaming movies live from the internet. 2.4 GHz has a greater range than 5 GHz and is more suitable to everyday devices that do not require large bandwidth.

Security Mode for Select betweenWPA/WPA2, WEP, clone your 2.4G: Wi-Fi security or none (not recommended) for the 2.4 GHz frequency.

Wireless Network The Service Set Identifier (SSID) is the name Name 2.4G: of your wireless network. Create a name using up to 32 characters. The SSID is casesensitive. Enable Auto Channel.

Enable Auto The auto channel selection setting can Channel Scan: be selected to allow this device to choose the channel with the least amount of interference.

Wireless Channel: By default the channel is set to 1 . The Channel can be changed to fit the channel setting for an existing wireless network or to customize the wireless network. If you enable Auto Channel Selection, this option will be greyed out.

WPA/WPA2 Choose a password that is strong. A good Password: password uses both letters and numbers in unpredictable places. Example bad passwords could be password or 12345678.

Wi-Fi Security Select between WPA/WPA2, WEP, clone your Mode 5G: Wi-Fi security or none (not recommended) for the 5 GHz frequency.

D-Link DHP-W312AV User Manua


Wireless Network The Service Set Identifier (SSID) is the name
Name 5G: of your wireless network. Create a name using up to 32 characters. The SSID is casesensitive. Enable Auto Channel.

WPA/WPA2 Choose a password that is strong. A good Password: password uses both letters and numbers in unpredictable places. Example bad passwords could be password or 12345678.

Click the Save Settings button to continue.

If you selected WEP mode for security:
For more details on configuring WEP see "Configuring WEP" on page 37.

WEP Encryption: Select between 64-bit or 128-bit Encryption.

WEP Key: Type in your WEP Key.
Click the Save Settings button to continue.

If you selected Clone My Wi-Fi mode for security:
Select this option if you want to clone your current router's Wi-Fi settings. The DHP-W312AV will search for, and use your router's Wi-Fi settings.

WEP is the wireless encryption standard. To use it you must enter the same key(s) into the AP and the wireless stations. For 64 -bit keys you must enter 10 hex digits into each key box. For 128 -bit levter from A to F For the most secure use of WEP set the authentication a mpe "Shared Kev" when WLP is enabled.
You may also enter any text string into a WEP key box, in which case it will be converted into a hexadecimal key using the $\triangle S G I$ values of the characters. A maximum of 5 text characters can ber entered for 64 -bit keys, and a maximum of 13 characters for 128 -bit keys.
WEP Encryption : 64Rit v
WEP Encryption : 64Rit v
WEP Key : }\square\mathrm{ (5 ASCII or 10 HEX)
WEP Key : }\square\mathrm{ (5 ASCII or 10 HEX)

## Network Settings

This section will allow you to change the local network settings of the DHP-W312AV and to configure the DHCP settings.

Device Name: Enter the Device Name for the DHP-W312AV. You will use this name to connect to it through a web browser. The default name is listed on your Wi-Fi Configuration Card.

LAN Settings: Use the drop-down menu to select Dynamic IP (DHCP) to automatically obtain an IP address on the LAN/private network. For Static IP setup, see the next page.

IPv6 Connection Your Internet Service Provider (ISP) may Type: require this to be set a certain way for Internet access. Contact your ISP regarding such requirements.

LAN IPv6 Address This shows the current IPv6 address of the Settings: DHP-W312AV on your network.

Save Settings: Click Save Settings to save and activate the new changes.


## LAN Settings - Static IP

Select Static IP to manually enter the IP address, subnet mask, and default gateway addresses.

| LAN Connection <br> Type: | Select Static IP from the drop-down menu. |
| ---: | :--- |
| IP Address: | Enter the IP address of the DHP-W312AV. <br> The default IP address is 192.168.0.50. Ifyou <br> change the IP address, once you click Apply, <br> you will need to enter the new IP address in <br> your browser to return to the configuration <br> utility. You can also connect with the device <br> name. (See previous page.) |
| Subnet Mask: | Enter the Subnet Mask. |
| Default Gateway: | Enter the Gateway. This is usually the LAN <br> or internal IP address of your router. |
| DNS Server: | This is the Domain Name Server that looks <br> up addresses on the Internet, you may have <br> a specific one you need to connect to. |
| Save Settings: | Click Save Settings to save and activate the <br> new changes. |

IP Address: Enter the IP address of the DHP-W312AV. The default IP address is 192.168.0.50. If you change the IP address, once you click Apply, you will need to enter the new IP address in your browser to return to the configuration utility. You can also connect with the device name. (See previous page.)

Subnet Mask: Enter the Subnet Mask.
Default Gateway: Enter the Gateway. This is usually the LAN or internal IP address of your router.

This is the Domain Name Server that looks dresses on the internet, you may have Click Save Settings to save and activate the new changes.

## LAN SETIINGS

Use this section to configure the internal network settings of your AP or wireless stations. The IP address that is configured here is the IP address that you use to access the Web-based management interface. If you change the IP address here, you may need to adjust your PC's network settings to access the network again.

LAN Connection Type : $\qquad$

## STATIC IP LAN CONNECIION TYPE

Enter the IPv4 address information.


## PLC Settings

This section will show you how to configure your new D-Link Powerline AV using the web-based configuration utility.
Power Saving: Power save mode.
Network You can set the name of your network to make it
Name: either public or private. Make sure the Network Name of all of the devices within your Powerline network is the same.

Public Select this option if you would like to set your
Network Powerline network public with the default
Name: Network Name of "HomePlugAV". Since this is a commonly used network name, it is less secure than a private Network Name.

Private Select this option if you wish to make your Network Powerline network more secure by using a Name: private Network Name.

Network List: This section provides information on the Powerline AV devices on your Powerline network.

Scan: Click this button to scan for new Powerline devices. This is automatically done periodically and upon loading this page.

QoS Setting: Here you can set the Quality of Service (QoS) settings for each network device. QoS helps you prioritize network traffic based on device or the port the traffic is on.
MAC Address/ Select a device from the Computer Name dropdown box and then click the << above Computer Name to automatically fill in the
Port Number: device's MAC Address. Or, Set the priority for the device under the Priority dropdown box. Clear settings for a rule with the Clear button. Remember to click Save Settings after making changes.

## Advanced

## MAC Address Filter

Use MAC (Media Access Control) Filters to authorize wireless clients to access your network using their MAC addresses. When enabled, you can choose to block or allow the listed devices access to your network.

MAC Filtering Set MAC Filtering to ALLOW, DENY, or Rules: OFF. ALLOW means only the devices listed can access the network. DENY means the devices listed cannot access the network. OFF means this function is currently disabled.

Description: You may make a note for your convenience, such as"My PC" or"My friend's smartphone"

MAC Address: Enter the MAC address you would like to filter. To find the MAC address on a computer, please refer to "Networking Basics" on page 59. Click Save Settings to activate and save.

Note: If you are filtering to ALLOW only the listed devices, make sure to add your own computer to the list or you will be denied access to the network and the configuration utility. If you DENY the listed addresses be sure not to include your computer.

Clear: Clear the rule from the list. Note you will have to save the settings in order for it to take effect.


Save Settings: Click Save Settings to save and activate the new changes.

## Advanced Wireless

The Advanced Wireless section allows you to change several advanced settings on your DHP-W312AV. Most users will not need to modify this section.

Wireless Band: The wireless network frequency.
Transmit Power: Sets the transmit power of the antennas.
WLAN Partition: Select this checkbox to enable WLAN partition. If this feature is enabled, then there is no barrier between communication among wireless stations connecting to the DHP-W312AV. If this is disabled, wireless clients are not allowed to exchange data through the DHP-W312AV.

WMM Enable: WMM is a Quality of Service (QoS) system for your wireless network. Enabling this feature will improve the quality of video and voice applications for your wireless clients.

HT20/40 Enabling this function allows compatibility Coexistence: with both 802.11 n devices as well as $802.11 \mathrm{~b} / \mathrm{g}$ at the cost of speed. Disabling this will give higher speeds but only allow 802.11 n devices to function.


## User Limit

This screen lets you set the maximum number of wireless clients that can connect at one time to your 2.4 G and 5 G networks.

Enable User Check the Enable User Limit box to enable
Limit: limiting the number of devices that can connect to the DHP-W312AV.

User Limit: Enter the maximum number of clients, between 1 and 32.

Save Click Save Settings to save and activate the Settings: new changes.


## Tools

## Admin

This page will allow you to change the administrator password, which is used to access the configuration interface and change settings.

Password: Enter a new password for the admin user name. The administrator account can change the configuration of the device.

Verify Enter the same password that you entered Password: in the previous textbox in order to confirm its accuracy.

Enable Enables a CAPTCHA verification which will Graphical require users to type letters or numbers Authentication: from a distorted image displayed on the screen to prevent online hackers and unauthorized users from gaining access to your device's configuration. This feature is disabled by default.

Save Settings: Click Save Settings to save and activate the new changes.


## Time

The Time Configuration option allows you to configure, update, and maintain the correct time on the internal system clock. From this section you can set the time zone that you are in. Daylight Saving can also be configured to automatically adjust the time when needed.

Time Zone: Select the Time Zone from the drop-down menu.

Daylight Saving: To enable Daylight Saving time adjustment, click the Enable Daylight Saving check box. Next, use the drop-down menu to select a Daylight Saving Offset and then enter a start date and an end date for daylight saving time.

Enable NTP Server: NTP (Network Time Protocol) allows the device to automatically set the system clock based on an Internet NTP server. Check this box to use a NTP server. This will only connect to a server on the Internet, not a local server.

NTP Server Used: Enter the NTP server or select one from the drop-down menu.

Date and Time: To manually input the time, enter the values in these fields for the Year, Month, Day, Hour, Minute, and Second and then click Save Settings. You can also click the Copy Your Computer's Time Settings button at the bottom of the screen.

Save Settings: Click Save Settings to save and activate the new changes.

## System

This page lets you both save and delete settings on your DHP-W312AV.

Save Settings To Use this option to save the current DHPLocal Hard Drive: W312AV configuration settings to a file on the computer you are using. Click the Save button. You will then see a file dialog where you can select a location and file name for the settings.

Load Settings From Use this option to load previously saved Local Hard Drive: DHP-W312AV configuration settings. Click Browse to find a previously saved configuration file. Then, click the Upload Settings button to transfer those settings to the DHP-W312AV.

Restore to This option will restore all configuration Factory Default settings back to the settings that were in Settings: effect at the time the DHP-W312AV was shipped from the factory. Any settings that have not been saved will be lost, including any rules that you have created. If you would like to save the current DHP-W312AV configuration settings, use the Save button above.

Reboot the Click to reboot the DHP-W312AV. Device:


## Firmware

You can upgrade the firmware of the DHP-W312AV from this page. Make sure the firmware you would like to use is on the local hard drive of your computer. Click Choose File to locate the firmware file to be used for the update. Please check the D-Link support site for firmware updates at http://support.dlink.com. You can download firmware upgrades to your hard drive from the D-Link support site.

Firmware and This box displays your current firmware Language Pack information. Click the Check Now button Information: to check online for the latest firmware and language pack. If a new version exists, download the new firmware to your hard drive.

Firmware Upgrade: After you have downloaded the new firmware, click Choose File to locate the firmware update on your hard drive. Click Upload to complete the firmware upgrade.

Language Pack You can change the interface language of Upgrade: the device by uploading a language pack. To install a language pack, click the Choose File button to locate the D-Link language pack upgrade file on your computer. Once you have found the file, click the Upload button to begin the language pack upgrade process. This can take a minute or more. Finally, wait for the device to reboot.
 This process can take about 75 seconds.

## System Check

This page helps you to diagnose connection problems.

Ping Test: A ping test sends a tiny bit of information to a website and anticipates a response. Pinging an extremely stable site such as your favorite search engine or news site can help tell you if your Internet connection is working properly. If you can ping a site or address from here but your computer is getting no connectivity, then the DHPW312AV is working properly but there is the problem with the computer.

Ping Result: "Ping timeout" means that the site did not respond. This happens if the site is down or does not exist, but also if you do not have Internet connectivity. If you ping several common websites and all result in a timeout then there is likely an issue with your Internet connection. If the result says a site is alive, then your Internet connection is working.


## Status

## Device Info

This page displays the current information for the DHP-W312AV. It will display the LAN and wireless LAN information.

General: Displays the DHP-W312AV's time and firmware version.

LAN: Displays the MAC address and the private (local) IP settings for the DHP-W312AV.

Wireless LAN 2.4G: Displays the wireless 2.4G MAC address and your wireless settings such as SSID and Channel.

Wireless LAN 5G: Displays the wireless 5G MAC address and your wireless settings such as SSID and Channel.

PLC: Shows the DHP-W312AV's Powerline Connection settings.

| DHP-W312Av / / | SETUP | Advanced | TOOLS | Status |
| :---: | :---: | :---: | :---: | :---: |
| Device info | DEVICE INFORMATION |  |  | Itelpful Ilints... <br> - All of your I AN, Internet and WIRELESS 802.11 connection details are displayed here. |
| Logs | All of your network connection details are displayed on this page. The firmware version is also displayed here. |  |  |  |
| Statistics |  |  |  |  |
| Wireless | general |  |  |  |
| IPv6 |  |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |
|  | LAN |  |  |  |
|  | ```Connection Type : DHCP Client MAC Address : 00:30:ab:2c:0e:b0 IP Address : 192.168.0.101 Subnet Mask : 255.255.255.0 Detault Gateway : 192.168.0.1``` |  |  |  |
|  | WIRELESS LAN 2.46 |  |  |  |
|  | ```Wireless Radio : Enabled MAC Address : 00:30:ab:2c:0e:b0 802.11 Mode : Mixed 802.11b, 802.11g and 802.11n Channel Width : }20/40\textrm{MHz Channel : 2,6 Network Name (SSID) : dlink-DEAF Wi-HI Protected Setup : tnabled/Configured Security : WPA/WPA2-PSK``` |  |  |  |
|  | WIRELESS LAN 56 |  |  |  |
|  | ```Wireless Radio : [nabled MAC Address : 00:30:ab:2c:0e:b1 802.11 Mode : Mixed 802.11ac, 802.11n and 802.11a Channel Width: 20/40/80MHz Channel : 36,40,44,48 Network Name (SSID) : Ulink-0EAF-5GH/ Wi-Fi Protected Setup : Enabled/Configured Security : WPA/WPA2-PSK``` |  |  |  |
|  | POWERLINE |  |  |  |
|  | MAC Address : 00:30:ab:2c:0e:afPassword : ${ }^{2}$ PTT-NI RH-DPYH-HOCT |  |  |  |

## Logs

The DHP-W312AV keeps a running log of events and activities occurring on the DHP-W312AV. If the AP is rebooted, the logs are automatically cleared. You can save the log files prior to clearing them.

Log Options: You can select the types of messages that you would like to display from the log: System Activity, Debug Information, Attacks, Dropped Packets, Notice. Select the types you want to view and click Apply Log Setting Now.

First Page: Go to the first page of the log.
Last Page: Go to the last page of the log.
Previous: Go to the previous page of the log.
Next: Go to the next page of the log.
Refresh: Refresh the page.

Clear: This button clears all current log content.
Email Now: Click this button to email a log record to a
 designated email address.

Save Log File: Save the log to your hard drive.

## Statistics

The DHP-W312AV keeps statistics on the traffic that passes through it. You can view the amount of packets that pass through the LAN and wireless portions of the network. The traffic counter will reset if the DHP-W312AV is rebooted.


## Wireless

This section allows you to view the wireless devices that are connected to your wireless DHP-W312AV.

Number of Displays the number of devies that are Wireless Clients connected to the DHP-W312AV via the 2.4 GHz 2.4 GHz : wireless network.

Number of Displays the number of devies that are Wireless Clients connected to the DHP-W312AV via the 5 GHz 5 GHz : wireless network.

MAC Address: Displays the Ethernet ID (MAC address) of the wireless client.

Mode: Shows the mode the device is using to connect to your DHP-W312AV. This should be 11b, 11g, or 11 n .

Rate: Shows data transfer rate.
Signal (\%): This shows the strength of your device's connection.


## IPv6

This section will display all of your IPv6 Internet and network connection details.

| DHP-w312AV // | SEIUP | Advanced | TOOLS | Status |
| :---: | :---: | :---: | :---: | :---: |
| Device Info | IPV6 NETWORK INFORMATION |  |  | Helpful Hints... <br> - All of your network connection details are displayed here. |
| Logs | All of your network connection details are displayed on this page. |  |  |  |
| Statistics |  |  |  |  |
| Wireless | IPV6 CONNECTION INFORMATION |  |  |  |
| IPv6 |  | k-Local Only 80::230:abff:f |  |  |

## Wireless Security

This section will show you the different levels of security you can use to protect your data from intruders. The DHP-W312AV offers the following types of security:
-WPA2 (Wi-Fi Protected Access 2)
-WPA (Wi-Fi Protected Access)

- WEP (Wired Equivalent Privacy)
-WPA2-PSK (Pre-Shared Key)
-WPA-PSK (Pre-Shared Key)


## What is WEP?

WEP stands for Wired Equivalent Privacy. It is based on the IEEE 802.11 standard and uses the RC4 encryption algorithm. WEP provides security by encrypting data over your wireless network so that it is protected as it is transmitted from one wireless device to another.

To gain access to a WEP network, you must know the key. The key is a string of characters that you create. When using WEP, you must determine the level of encryption. The type of encryption determines the key length. 128-bit encryption requires a longer key than 64-bit encryption. Keys are defined by entering in a string in HEX (hexadecimal - using characters 0-9, A-F) or ASCII (American Standard Code for Information Interchange - alphanumeric characters) format. ASCII format is provided so you can enter a string that is easier to remember. The ASCll string is converted to HEX for use over the network. Four keys can be defined so that you can change keys easily.

## What is WPA?

WPA, or Wi-Fi Protected Access, is a Wi-Fi standard that was designed to improve the security features of WEP (Wired Equivalent Privacy). The 2 major improvements over WEP:

- Improved data encryption through the Temporal Key Integrity Protocol (TKIP). TKIP scrambles the keys using a hashing algorithm and, by adding an integrity-checking feature, ensures that the keys haven't been tampered with. WPA2 is based on 802.11 i and uses Advanced Encryption Standard (AES) instead of TKIP.
- User authentication, which is generally missing in WEP, through the extensible authentication protocol (EAP).WEP regulates access to a wireless network based on a computer's hardware-specific MAC address, which is relatively simple to be sniffed out and stolen. EAP is built on a more secure public-key encryption system to ensure that only authorized network users can access the network.

WPA-PSK/WPA2-PSK uses a passphrase or key to authenticate your wireless connection. The key is an alpha-numeric password between 8 and 63 characters long. This key must be the exact same key entered on your wireless bridge or DHP-W312AV.

WPA/WPA2 incorporates user authentication through the Extensible Authentication Protocol (EAP). EAP is built on a more secure public key encryption system to ensure that only authorized network users can access the network.

## Configuring WEP

It is recommended to enable encryption on your wireless DHP-W312AV before your wireless network adapters. Please establish wireless connectivity before enabling encryption. Your wireless signal may degrade when enabling encryption due to the added overhead.

1. Log into the web-based configuration by opening a web browser and entering http://dlinkap.local. (on the Wi-Fi Configuration Card) or the IP address of the DHP-W312AV (192.168.0.50). Click on Setup and then click Wireless Settings on the left side.
2. Next to Security Mode in the Wireless Security Mode section, select WEP Mode.
3. Next to WEP Encryption, select 64-bit or 128-bit encryption.
4. Next to WEP Key 1, enter a WEP key that you create. Make sure you enter this key exactly on all your wireless devices.
5. Next to Authentication, select Both or Shared Key.

## WIRELESS SETTINGS

Use this section to configure the wireless settings for your D-Link device.
Please note that changes made in this section may also need to be duplicated to your wireless client.

To protect your privacy you can configure wireless security features. This device supports three wireless security modes including WEP, WPA and WPA2.

Save Settings Don't Save Settings

WI-FI SECURITY MODE 2.4G

```
Security Mode : WEP
```


## WEP

WEP is the wireless encryption standard. To use it you must enter the same key(s) into the AP and the wireless stations. For 64 -bit keys you must enter 10 hex digits into each key box. For 128 -bit keys you must enter 26 hex digits into each key box. A hex digit is either a number from 0 to 9 or a letter from A to F. For the most secure use of WEP set the authentication type to "Shared Key" when WEP is enabled.

You may also enter any text string into a WEP key box, in which case it will be converted into a hexadecimal key using the ASCII values of the characters. A maximum of 5 text characters can be entered for 64 -bit keys, and a maximum of 13 characters for 128 -bit keys.

WEP Encryption : 64Bit $v$
WEP Key : $\square$ (5 ASCII or 10 HEX )

## Configuring WPA/WPA2 Personal

It is recommended to enable encryption on your wireless DHP-W312AV before your wireless network adapters. Please establish wireless connectivity before enabling encryption. Your wireless signal may degrade when enabling encryption due to the added overhead.
1.Log into the web-based configuration by opening a web browser and entering the IP address of the DHP-W312AV (192.168.0.50) or http://dlinkap.local. (on the Wi-Fi Configuration Card) then click on Setup and then click Wireless Settings on the left side.
2. For Security Mode, select WPA/WPA2Personal.
3. For Wi-Fi Password, enter a key. The password must be between 8-63 characters and use numbers, letters, and/or special characters.
6. Click Save Settings at the bottom of the window to save your settings. If you are configuring the DHP-W312AV with a wireless adapter, you will lose connectivity until you enable WPA on your adapter and enter the same passphrase as you did on the DHPW312AV.


## Connecting to a Wireless Network Using Mac OS

It is recommended to enable wireless security (WPA/WPA2) on your wireless router or access point before configuring your wireless adapter. If you are joining an existing network, you will need to know the security key (Wi-Fi password) being used.

To quickly access your Wi-Fi information and settings, click the Wi-Fi icon on the menu bar.

Clicking on this icon will display a list of all wireless networks within range of your computer. Select the desired network by clicking on the network name.


You will then be prompted to enter the network security key (Wi-Fi password) for the wireless network. Enter the password into the box and click Join.

Note: To avoid having to enter your network security key each time you connect, check Remember this network.

Once the connection is successfully established, you will see a check by the name of your wireless network.


## Using Windows 8

It is recommended to enable wireless security (WPA/WPA2) on your wireless router or access point before configuring your wireless adapter. If you are joining an existing network, you will need to know the security key (Wi-Fi password) being used.

To join an existing network, locate the wireless network icon in the taskbar, next to the time display.


Clicking on this icon will display a list of wireless networks which are within connecting proximity of your computer. Select the desired network by clicking on the network name.


You will then be prompted to enter the network security key (Wi-Fi password) for the wireless network. Enter the password into the box and click Next.

If you wish to use Wi-Fi Protected Setup (WPS) to connect to the router, you can also press the WPS button on your router at this point to enable the WPS function.

When you have established a successful connection to a wireless network, the word Connected will appear next to the name of the network to which you are connected.

## Networks

d-link-07725
.11ll

Enter the network security key |

```
Next
```

Cancel


## Using Windows 7

It is recommended to enable wireless security (WPA/WPA2) on your DHP-W312AV before configuring your wireless adapter. If you are joining an existing network, you will need to know the security key or passphrase being used.

1. Click on the wireless icon in your system tray (lower-right corner).

2. The utility will display any available wireless networks in your area.

3. Highlight the wireless network (SSID) you would like to connect to and click the Connect button. The Wi-Fi Configuration Card will list your device's specific network, it will not be simply dlink.

If you get a good signal but cannot access the Internet, check your TCP/IP settings for your wireless adapter. Refer to the Networking Basics section in this manual for more information.

4. The following window appears while your computer tries to connect to the router.
5. Enter the same security key or passphrase that is on your DHP-W312AV and click Connect.

It may take 20-30 seconds to connect to the wireless network. If the connection fails, please verify that the security settings are correct. The key or passphrase must be exactly the same as on the wireless router.

Additionally, you may connect using Wi-Fi Protected Setup (WPS) and Push Button Configuration (PBC). When the window to the right is displayed, press the Common Connect Button on the DHP-W312AV.

Connect to a Network
Type the network security key


You can also connect by pushing the button on the router.

## Using Windows Vista ${ }^{\circ}$

Windows Vista ${ }^{\circledR}$ users may use the convenient, built-in wireless utility. Follow these instructions:

From the Start menu, go to Control Panel, and then click on Network and Sharing Center.

The utility will display any available wireless networks in your area. Click on a network (displayed using the SSID) and click the Connect button. The Wi-Fi Configuration Card will list your device's specific network, it will not be simply dlink.

If you get a good signal but cannot access the Internet, check you TCP/IP settings for your wireless adapter. Refer to the Networking Basics section in this manual for more information.

Click Connect Anyway to continue.


The utility will display the following window to indicate a connection is being made.


The final window indicates the establishment of a successful connection.

The next two pages display the windows used to connect to either a WEP or a WPA-PSK wireless network.

## Configuring Wireless Security

It is recommended to enable wireless security (WPA/WPA2) on your wireless router or DHP-W312AV before configuring your wireless adapter. If you are joining an existing network, you will need to know the security key or passphrase being used.

1. Open the Windows Vista ${ }^{\circ}$ Wireless Utility by right-clicking on the wireless computer icon in your system tray (lower right corner of screen). Select Connect to a network.

2. Highlight the wireless network (SSID) you would like to connect to and click Connect.

3. Enter the same security key or passphrase that is on your router and click Connect.

It may take 20-30 seconds to connect to the wireless network. If the connection fails, please verify that the security settings are correct. The key or passphrase must be exactly the same as on the wireless router.

## (3) © Comedtloontwork

Type the network security key or passphrase for Candy
The person who setup the network can give you the key or passphrase.
Security key or passphrase:
$\square$ Display charactersIf you hove a USB flosh drive with network settings for Condy, insertit now.

## Connecting to a Wireless Network Using Windows ${ }^{\circ}$ XP

Windows XP users may use the built-in wireless utility (Zero Configuration Utility). The following instructions are for Service Pack 2 users. If you are using another company's utility or Windows 2000, please refer to the user manual of your wireless adapter for help with connecting to a wireless network. Most utilities will have a "site survey" option similar to the Windows XP utility as seen below.

If you receive the Wireless Networks Detected bubble, click on the center of the bubble to access the utility.

## or

Right-click on the wireless computer icon in your system tray (lower right corner next to the time). Select View Available Wireless Networks.

The utility will display any available wireless networks in your area. Click on a network (displayed using the SSID) and click the Connect button. The Wi-Fi Configuration Card will list your device's specific network, it will not be simply dlink.

If you get a good signal but cannot access the Internet, check your TCP/IP settings for your wireless adapter. Refer to the Networking Basics section in this manual for more information.


## Configuring WPA-PSK

It is recommended to enable encryption on your wireless router or DHP-W312AV before configuring your wireless adapter. If you are joining an existing network, you will need to know the passphrase being used.

1. Open the Windows ${ }^{\circ} \mathrm{XP}$ Wireless Utility by right-clicking on the wireless computer icon in your system tray (lower-right corner of screen). Select View Available Wireless Networks.

2. The Wireless Network Connection box will appear. Enter the WPA-PSK passphrase and click Connect.

It may take 20-30 seconds to connect to the wireless network. If the connection fails, please verify that the WPA-PSK settings are correct. The WPA-PSK passphrase must be exactly the same as on the wireless router.

The network 'test1' requires a network key (also called a WEP key or WPA key). A network key helps prevent unknown intruders from connecting to this network.

Type the key, and then click Connect.
Network key: |
Confirm network key:

## Troubleshooting

This chapter provides solutions to problems that can occur during the installation and operation of the DHP-W312AV. Read the following descriptions if you are having problems. (The examples below are illustrated in Windows ${ }^{\circledR}$ XP. If you have a different operating system, the screenshots on your computer will look similar to the following examples.)

1. Why am I unable to access the web-based configuration utility?

When entering the IP address of the D-Link DHP-W312AV (192.168.0.50), you are not connecting to a website on the Internet or have to be connected to the Internet. The device has the utility built-in from the factory. Your computer must be on the same IP subnet to connect to the web-based utility. You may also enter http://dlinkap.local. (on the Wi-Fi Configuration Card) instead of the IP address.

- Make sure you have an updated Java-enabled web browser. We recommend the following:
- Microsoft Internet Explorer ${ }^{\oplus} 7.0$ and higher
- Mozilla Firefox 3.5 and higher
- Google ${ }^{\text {TM }}$ Chrome 8.0 and higher
- Apple Safari 4.0 and higher
- Verify physical connectivity by checking for solid link lights on the device. If you do not get a solid link light, try using a different cable or connect to a different port on the device if possible. If the computer is turned off, the link light may not be on.
- Disable any internet security software running on the computer. Software firewalls such as Zone Alarm, Black Ice, Sygate, Norton Personal Firewall, and Windows ${ }^{\circledR}$ XP firewall may block access to the configuration pages. Check the help files included with your firewall software for more information on disabling or configuring it.
- Configure your Internet settings:
- Go to Start > Settings > Control Panel. Double-click the Internet Options Icon. From the Security tab, click the button to restore the settings to their defaults.
- Click the Connection tab and set the dial-up option to Never Dial a Connection. Click the LAN Settings button. Make sure nothing is checked. Click OK.
- Go to the Advanced tab and click the Reset... button to restore these settings to their defaults. Click OK three times.
- Close your web browser (if open) and open it.
- Access the web management. Open your web browser and enter the IP address of your D-Link DHP-W312AV in the address bar. This should open the login page for your the web management.
- If you still cannot access the configuration, unplug the power to the DHP-W312AV for 10 seconds and plug back in. Wait about 30 seconds and try accessing the configuration. If you have multiple computers, try connecting using a different computer.


## 2. What can I do if I forgot my password?

If you forgot your password, you must reset your DHP-W312AV. Unfortunately this process will change all your settings back to the factory defaults. To reset the DHP-W312AV, locate the reset button (hole) on the rear panel of the unit. With the DHP-W312AV powered on, use a paperclip to hold the button down for 5 seconds. Release the button and the DHP-W312AV will go through its reboot process. Wait about 30 seconds to access the DHP-W312AV. The default IP address is 192.168.0.50. When logging in, the username is Admin and leave the password box empty

## 3. Why can't my Powerline AV device detect my other Powerline AV devices?

This may due to the accidental change of the device password. Use the web-based configuration utility and select Setup > PLC SETTINGS. Fill in the password in the blank. Then repeat the same procedure to the other Powerline AV device via web-based configuration utility.

## 4. I cannot start my Powerline AV device.

Please check your power supply is working. Powerline AV device operates from the power supplied by the home electrical wiring and can not operate without a working power supply.

## Wireless Basics

D-Link wireless products are based on industry standards to provide easy-to-use and compatible high-speed wireless connectivity within your home, business or public access wireless networks. Strictly adhering to the IEEE standard, the D-Link wireless family of products will allow you to securely access the data you want, when and where you want it. You will be able to enjoy the freedom that wireless networking delivers.

A wireless local area network (WLAN) is a cellular computer network that transmits and receives data with radio signals instead of wires. Wireless LANs are used increasingly in both home and office environments, and public areas such as airports, coffee shops and universities. Innovative ways to utilize WLAN technology are helping people to work and communicate more efficiently. Increased mobility and the absence of cabling and other fixed infrastructure have proven to be beneficial for many users.

Wireless users can use the same applications they use on a wired network. Wireless adapter cards used on laptop and desktop systems support the same protocols as Ethernet adapter cards. Under many circumstances, it may be desirable for mobile network devices to link to a conventional Ethernet LAN in order to use servers, printers or an Internet connection supplied through the wired LAN.

## What is Wireless?

Wireless or Wi-Fi technology is another way of connecting your computer to the network without using wires. Wi-Fi uses radio frequency to connect wirelessly, so you have the freedom to connect computers anywhere in your home or office.

D-Link is the worldwide leader and award winning designer, developer, and manufacturer of networking products.
D-Link delivers the performance you need at a price you can afford. D-Link has all the products you need to build your network.

## How does wireless work?

Wireless works similar to how cordless phone work, through radio signals to transmit data from one point A to point B. But wireless technology has restrictions as to how you can access the network. You must be within the wireless network range area to be able to connect your computer. There are two different types of wireless networks Wireless Local Area Network (WLAN), and Wireless Personal Area Network (WPAN).

## Wireless Local Area Network (WLAN)

In a wireless local area network, a device called an DHP-W312AV (AP) connects computers to the network. The DHP-W312AV has a small antenna attached to it, which allows it to transmit data back and forth over radio signals. With an indoor DHP-W312AV as seen in the picture, the signal can travel up to 300 feet. With an outdoor DHP-W312AV the signal can reach out up to 30 miles to serve places like manufacturing plants, industrial locations, college and high school campuses, airports, golf courses, and many other outdoor venues.

## Who uses wireless?

Wireless technology has become so popular in recent years that almost everyone is using it. Whether it's for home, or office D-Link has a wireless solution for it.

## Home

- Gives everyone at home broadband access
- Surf the web, check email, instant message, etc.
- Gets rid of the cables around the house
- Simple and easy to use


## Small Office and Home Office

- Stay on top of everything at home as you would at office
- Remotely access your office network from home
- Share Internet connection and printer with multiple computers
- No need to dedicate office space


## Where is wireless used?

Wireless technology is expanding everywhere not just at home or office. People like the freedom of mobility and it's becoming so popular that more and more public facilities now provide wireless access to attract people. The wireless connection in public places is usually called "hotspots".

Using a D-Link Cardbus Adapter with your laptop, you can access the hotspot to connect to Internet from remote locations like: Airports, Hotels, Coffee Shops, Libraries, Restaurants, and Convention Centers.

A wireless network is easy to setup, but if you're installing it for the first time it could be quite a task not knowing where to start. That's why we've put together a few setup steps and tips to help you through the process of setting up a wireless network.

## Tips

Here are a few things to keep in mind, when you install a wireless network.

## Centralize your DHP-W312AV or DHP-W312AV

Make sure you place the bridge/DHP-W312AV in a centralized location within your network for the best performance. Try to place the bridge/ DHP-W312AV as high as possible in the room, so the signal gets dispersed throughout your home. If you have a two-story home, you may need a repeater to boost the signal to extend the range.

## Eliminate Interference

Place home appliances such as cordless telephones, microwaves, wireless speakers, and televisions as far away as possible from the bridge/DHPW312AV. This would significantly reduce any interference that the appliances might cause since they operate on same frequency.

## Security

Don't let your next-door neighbors or intruders connect to your wireless network. Secure your wireless network by turning on the WPA, WPA2, or WEP security feature on the DHP-W312AV.

## Networking Basics Check your IP address

After you install your new D-Link adapter, by default, the TCP/IP settings should be set to obtain an IP address from a DHCP server (i.e. wireless router) automatically. To verify your IP address, please follow the steps below.

Click on Start > Run. In the run box type cmd and click OK. (Windows ${ }^{\circledR}$ 7/ Vista ${ }^{\circledR}$ users type cmd in the Start Search box.)

At the prompt, type ipconfig and press Enter.
This will display the IP address, subnet mask, and the default gateway of your adapter.

If the address is 0.0 .0 .0 , check your adapter installation, security settings, and the settings on your DHP-W312AV. Some firewall software programs may block a DHCP request on newly installed adapters.

If you are connecting to a wireless network at a hotspot (e.g. hotel, coffee shop, airport), please contact an employee or administrator to verify their wireless network settings.

## Statically Assign an IP address

If you are not using a DHCP capable gateway/DHP-W312AV, or you need to assign a static IP address, please follow the steps below:

## Step 1

Windows Vista ${ }^{\circledR}$ - Click on Start > Control Panel > Network and Internet > Network and Sharing Center > Manage Network Connections.
Windows ${ }^{\circledR}$ XP - Click on Start > Control Panel > Network Connections.
Windows ${ }^{\circledR} 2000$ - From the desktop, right-click My Network Places > Properties.

## Step 2

Right-click on the Local Area Connection which represents your D-Link network adapter and select Properties.

## Step 3

Highlight Internet Protocol (TCP/IP) and click Properties.

## Step 4

Click Use the following IP address and enter an IP address that is on the same subnet as your network or the LAN IP address on your router.
Example: If the AP's LAN IP address is 192.168.0.50, make your IP address 192.168.0. X where X is a number between 2 and 99 (excluding the number 50 ).
Make sure that the number you choose is not in use on the network. Set Default Gateway the same as the LAN IP address of your router (192.168.0.1).
Set Primary DNS the same as the LAN IP address of your router (192.168.0.1). The Secondary DNS is not needed or you may enter a DNS server from your ISP.

## Step 5

Click OK twice to save your settings.


## Technical Specifications

## Standards

- IEEE 802.11 ac
- IEEE 802.11n
- IEEE 802.11 g
- IEEE 802.3
- IEEE 802.3u
- IEEE P1905.1 draft
-IEEE 1901


## Network Interfaces

- One 10/100 Ethernet port
- Wireless AC
- Powerline

AC Input
-100-240 VAC $50 / 60 \mathrm{~Hz}$

## Security

-WPA •WEP
-WPA2

## Wireless Bandwidth Rate

- IEEE 802.11 n: 6.5 to 300 Mbps
- IEEE 802.1 1ac: 6.5 to 1300 Mbps


## Frequency Range

- 2.4 GHz to 2.497 GHz
- $5 \mathrm{GHz} 5.15 \sim 5.25 \mathrm{GHz}, 5.725 \sim 5.85 \mathrm{GHz}$


## Encryption

- 128-bit AES
-WEP/WPA/WPA2
Operating Temperature
- 32 to $104{ }^{\circ} \mathrm{F}\left(0\right.$ to $\left.40^{\circ} \mathrm{C}\right)$


## Storage Temperature

- 14 to $158^{\circ} \mathrm{F}\left(-10\right.$ to $\left.70^{\circ} \mathrm{C}\right)$


## Humidity

- Operation: $10 \%$ to $90 \%$ Relative Humidity
- Storage: 5\% to $90 \%$ Relative Humidity


## Transmitter Output Power

- $13 \mathrm{dBm}(+/-2 \mathrm{~dB})$

LEDs

| - Power | - Ethernet |
| :--- | :--- |
| - WLAN | - Powerline |

Safety \& Emissions

- Homeplug AV •IPV6
- WEEE •FCC
- CE •RoHS
- UL, CE LVD

Dimensions

- $101 \times 70 \times 45 \mathrm{~mm}$ ( $3.54 \times 2.75 \times 1.97$ inches)

